

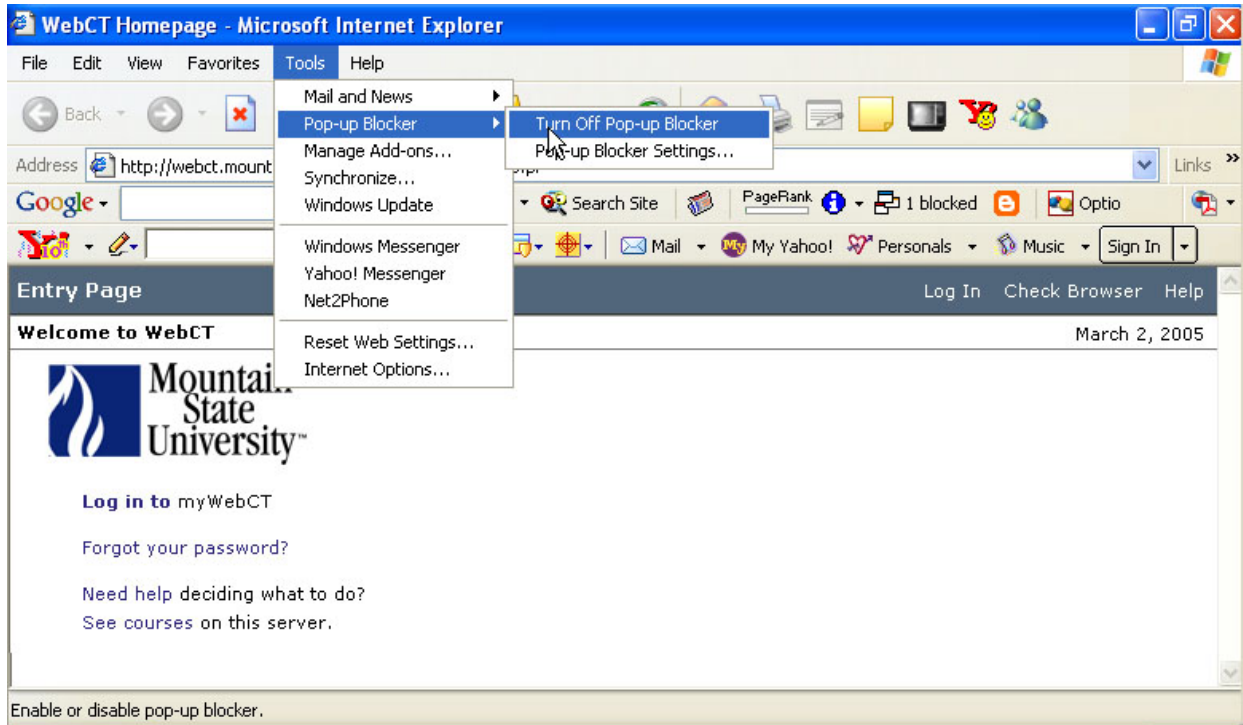


# Disabling Pop-up Blockers

You will need to disable all pop-up blocking software and settings. Since there are a variety of third party software packages that block pop-up windows, it is impossible to give instructions for all. We recommend that you follow the instructions found in the software help file. For the three most often used pop-up blocking utilities ([Internet Explorer](#), the [Google Toolbar](#), and the [Yahoo Toolbar](#)), we have provided the following instructions:

## Internet Explorer

Open up Internet Explorer and click **Tools**; select **Pop-up Blocker**; and then click **Turn Off Pop-up Blocker**.





## Google Toolbar

The Google Toolbar is below the address window in Internet Explorer; look for a button that lists the number of blocked pop-up windows and click this button.

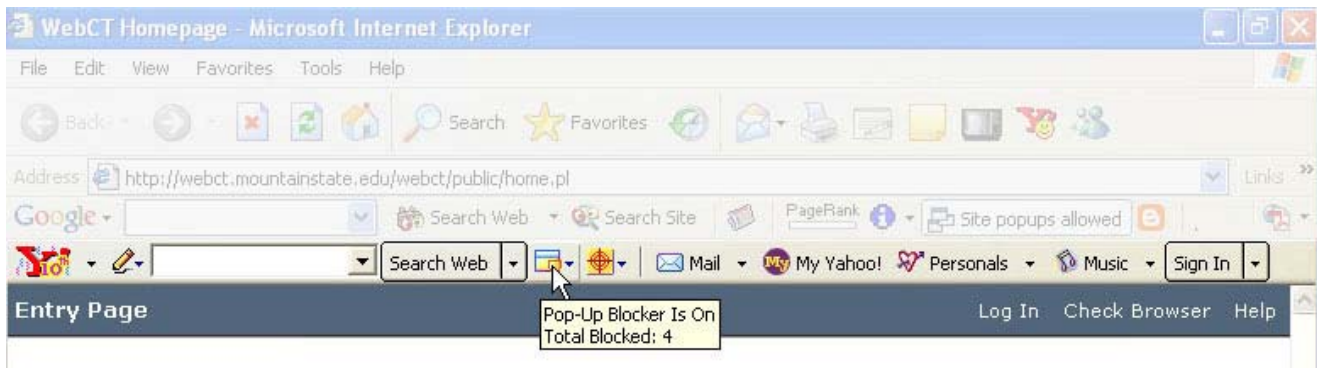


You will now see a button that states **Site Pop-ups Allowed**.

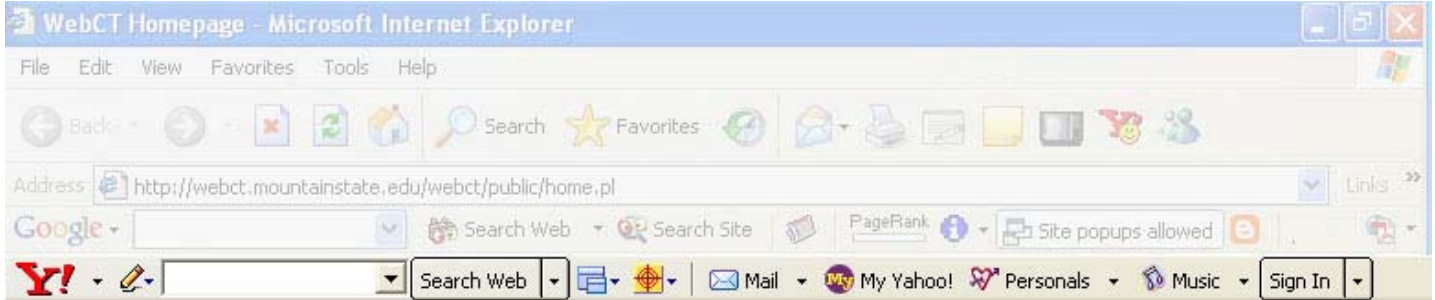


## Yahoo Toolbar

The Yahoo Toolbar is also located below the address window in Internet Explorer; look for a button that looks like a little yellow window. Click it to disable Yahoo's pop-up blocker.



A grayed out icon will now appear.



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Don't forget to disable any other pop-up blocking software or utilities on your computer.

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